



Annual Membership Terms and Conditions

1. Membership has the following benefits:

- Admission to the Park for unlimited visits (subject to opening times)
- 10% discount on shop goods
- 20% discount on animal experiences (provided that one participant in the experience is a member)
- 10% discount on hot food in the cafe

2. Membership runs for one year from the purchase date (or a future date stipulated by the purchaser – e.g. a birthday.)

3. Entry will not be permitted without a valid membership. You will be required to present one of the following:

- **Your physical membership card.**
- **A clear photo of your card displaying the CWP number and bar code on the back.**
- **A virtual version of your card in your phone wallet.**

WE STRONGLY RECOMMEND THAT YOU PUT YOUR CARD IN YOUR PHONE WALLET – JUST CLICK THE BUTTON IN YOUR EMAIL RECEIPT. (This email can be resent to you – phone 693576 between 9:30 am and 15:30 pm to request.)

4. Memberships require a photograph of the member which will be taken by the Park on first use of the card and stored in the Park's records. The photo will not be used for any other purpose.

5. Membership can be renewed online, or at the Park entrance. We normally recommend renewing at the Park entrance as this is the quickest and easiest way to do it. If the membership is more than 12 months out of date it takes a little longer to renew so you may be asked to wait.

6. If an expired membership card is presented at the entrance, it will need to be renewed to permit admission into the Park, otherwise the day admission charge will apply.

7. If a card has been lost, or if you have forgotten to bring it (and do not have it in your wallet or stored as a photo) we can try to search the system to find your details; however this is not guaranteed, especially at busy times and you may be asked to pay on the day and be refunded at a future date, when membership is verified. Contacting the Park on 897323 before visiting is strongly advised if you have lost your membership card.

8. Memberships are strictly non-transferrable and may be used to admit only the named member on the card. Failure to comply may result in your membership being terminated without refund.

9. When purchasing concession memberships, proof of eligibility may be asked for:

Over 65s - bus pass or proof of d.o.b.

Student* - valid student card and proof of d.o.b. (*Concession is for full time students aged 18 and over)

Disability - proof of having a registered disability

Note: disabled members are entitled to one registered carer, admitted free of charge. The carer may be asked to produce their letter from Social Services

10. If the Park is forced to close for an extended period of time, memberships may be extended at the Park's discretion. This will not apply to shorter closures, or to unforeseen disruptions in opening times.

11. Please note that the cost of education visits during school hours is not covered by membership and is applicable to every school child.

12. Members found to be in breach of these Terms and Conditions may have their membership terminated without refund.

13. The Curragh's Wildlife Park reserves the right to make changes to Terms and Conditions without notice if necessary, and without notification to individuals if not practicable.

14. If you have lost your card, you can continue to use your membership, as long as you have retained the virtual card in your wallet, or a clear photograph showing the CWP number and the bar code. **If you would like to be issued with a replacement card, there will be a charge of £5.**

It is important to remember that your new card will have a new number and bar code AND WILL COMPLETELY OVERRIDE YOUR ORIGINAL CARD.

It is therefore important that you immediately:

- **replace the card in your wallet with your new card**
- **delete the photo of your old card**
- **destroy your old card if you find it**

This is because your old membership will have no longer exist on our system and cannot be used again.