

Plan your Perfect Trip!



We hope that you will have a wonderful trip to the Wildlife Park with your group. To ensure that things go smoothly, please read the notes below. If you have any questions, don't hesitate to get in touch.

Arriving at the Park

Please let us know your estimated time of arrival. (Schools typically arrive between 10am and 11am; however we can usually accommodate the arrival time that fits in with your transport arrangements, as long as we know in advance. The Wildlife Park opens at 9:30 am.)

Park in the car park and escort your group/s to the Park entrance. Please be mindful of vehicles using the car park! If a member of staff is not waiting to meet you, report to the shop and wait to be admitted. The receptionist will need to know the exact number of pupils and adults on your trip, for your invoice and for the Park's records.

If you are delayed, please let us know. It will not normally be a problem to rearrange the time of your education session, but at busy times we may have other schools booked in.

Activity Trails

If an activity trail has been emailed to you, please print this for your pupils and bring with you. Don't forget your pencils!

Education Sessions

If you have pre-booked an education session, please arrive at the schoolroom* promptly at the pre-arranged time. We may have other school groups booked in, so late arrival might mean that your group's session is shortened.

*Occasionally a different meeting place may have been planned with you. If our education officer is not there to escort you, the receptionist will be able to direct you.

Health and Safety

The Wildlife Park is a safe environment providing that you take sensible precautions, and adhere to height and number restrictions in the play areas. Our site is largely wheelchair friendly, although extra care should be taken on boardwalks, especially if the weather has been very wet. In the event that a restriction or diversion has been put in place, please obey signage and barriers.

Refer to the Wildlife Park website to see our Disabled Visitor Information

Please explain the following health and safety measures to your group BEFORE your trip:

- Wear sensible, weatherproof clothes and footwear (e.g. trainers, sturdy shoes, or wellies in wet weather)
- Remember that you are in the animals' home. Always stay quiet and calm to make sure that you don't disturb or frighten them - especially if they are roaming free.
- Keep to the paths and do not attempt to climb fences, or put your fingers into animal enclosures.
- NEVER drop anything into animal enclosures as this could seriously hurt the animals.
- Always wash your hands thoroughly before eating.



The Cafe

Phone 263452 if you would like to purchase lunch for your group. (The cafe is a separate business so is not available to eat packed lunches)



Picnics at the Park

There are several picnic areas around the Park (the playbarn and adjacent shelter are under cover). You may also use the marquee - see below



Toilets

Toilets are situated near the playbarn, and also next to the cafe.



Service Bus Routes

The Park is serviced by routes 5, 6, 5A & 6C



Playgrounds

The Park boasts several fabulous play areas to suit all ages:



Water Refills

There is a tap (signposted) near the playbarn for refilling your water bottles

- ★ The Enchanted Wood: large wooden huts with slides and climbing frames
- ★ The Play Barn: indoor soft play area for age 8 and under (height restriction)
- ★ The Adventure Playground: swings, climbing frames, zip wires and more!
- ★ The Jumping Pillow: a huge inflated pillow for bouncing! Max 15 users at any one time. Shoes must be removed. DO NOT USE IF WET



Marquee

The marquee may be used by school groups to shelter or eat packed lunches in bad weather, subject to availability. PLEASE leave it in a clean and tidy condition. (Bin sacks can be provided).



The Niche Gift Shop

No more than children at a time are allowed in the shop and must be accompanied by an adult.



Crane, Diggers

These require a token, which can be purchased for £2 (or £14 for 10) at reception (or cafe if open)



Bags

Bags can be left in the schoolroom's cloakroom. If you have large numbers of pupils, or if you are self-guided, we can advise you of other places where bags could be left on the day.



Risk Assessments

Schools should carry out a risk assessment for their own group. You will be sent our "Guidelines for Risk Assessments" to assist you. (Also see *Teacher Pre-Visit)



Useful Phone Numbers

Wildlife Park main line	897323
Shop/Reception	693576
Education Manager	693582

Price

The reduced admission price for children on school trips (during school hours) is currently **£3.00** per pupil. Teachers and accompanying adults are free of charge, providing that they remain with your group throughout the trip. **There is no charge for your education session.** Our office will invoice your school office for the number of pupils who attend on the day.

*The charge for education visits is **not** included in annual membership. (see Membership Terms & Conditions)*

*Teacher pre-visit

Once you have booked your trip, we offer a free preliminary visit to teachers (up to two teachers per booking) so that you can familiarise yourself with the Park and prepare your risk assessment.