

## **Annual Membership Terms and Conditions**

- 1. Membership has the following benefits:
  - Admission to the Park for unlimited visits (subject to opening times)
  - 10% discount on shop goods
  - 20% discount on animal experiences (provided that one participant in the experience is a member)
  - 10% discount on hot food in the cafe
  - Reduced price for birthday party bookings (guests with memberships pay only for food)
- **2**. Membership runs for one year from the purchase date (or a future date stipulated by the purchaser)
- 3. Entry will not be permitted without a valid membership –either your card or a clear photo of your card, displaying the bar code on the back.
- **4**. Memberships require a photograph of the member which will be taken by the Park on first use of the card and stored in the Park's records. The photo will not be used for any other purpose.
- **5.** Membership can be renewed online, or at the Park entrance.
- **6**. If an expired membership card is presented, it will need to be renewed to permit admission into the Park. Otherwise day admission will be charged.
- **7**. It may be possible to search memberships on the system **if a card has been lost.** However this is not guaranteed at busy times and the person may be asked to pay on the day and be refunded at a future date, when membership is verified. Contacting the Park on 897323 before visiting is strongly advised if you have lost your membership card.
- **8**. Memberships are strictly non-transferrable and may be used to admit only the named member on the card.
- **9**. When purchasing concession memberships, proof of eligibility may be asked for:

Over 65s - bus pass or proof of d.o.b.

Student\* - valid student card and proof of d.o.b. (\*Concession is for full time students aged 18 and over)

Disability - proof of having a registered disability

Note: disabled members are entitled to one registered carer, admitted free of charge. The carer may be asked to produce their letter from Social Services

- **10**. If the Park is forced to close for an extended period of time, memberships may be extended at the Park's discretion. This will not apply to shorter closures, or to unforeseen disruptions in opening times.
- **11**. Members found to be in breach of these Terms and Conditions may have their membership terminated without refund.
- 12. The Curraghs Wildlife Park reserves the right to make changes to Terms and Conditions without notice if necessary, and without notification to individuals if not practicable.