

Animal Experience T & Cs

Animals are not always predictable and we may have to cancel your slot at short notice. All animal experiences are voluntary on the part of the animal/s and there may be the odd occasion when none of the animals choose to participate - if this happens we will offer to re-book another date for you, or you can take the option of a different animal experience on the day. Where neither of the two options are reasonably practicable the Park can offer a refund (subject to the Parks discretion). Where an animal experience is with a group of animals we count just one animal participation as a successful experience (For example we have 3 Pandas but only one decides to come down to feed).

Always listen and follow any keeper instructions – this is for animal welfare and your safety. The Park staff have the right to immediately stop any experience and escort you out of the enclosure if they feel that animal welfare, or for your safety, is compromised. There is no automatic right to refund in this case.

We cannot be liable for any bite, scratch or negative experience – however all our animal experiences are risk assessed and the likelihood is reduced to a minimum if you follow instructions.

Your experience is to get close to, in some cases feed, and learn about the animals. We do not allow petting or stroking, our animals are not conditioned to be pets, but there may be occasions with some animals where they choose to have contact with you – you will be briefed on how to react (or not react) where this is the case.

There is a minimum of 8 years of age for experiences that take place in the animals' enclosure. A parent or guardian must accompany an individual under 16 years of age. For child protection that means the child and adult are counted as the two participants.

Please advise us of any disabilities in advance, to enable us to try and adapt our encounters to suit your needs. We will do everything possible to try to accommodate everyone but sometimes this may not be possible.

It is your responsibility to advise us of any allergies or medical condition that you or your doctor feel we should be aware of in order to ensure your safety. We advise anybody who is or may be pregnant not to take part in any of our animal encounters. All participants are responsible to make sure that they are covered with an up-to-date tetanus vaccination. Curragh's Wildlife Park accepts no liability for any person or body for any loss, injury or property damage from any action or cause whatsoever undertaken at the Park. Participants must abide by staff instructions at all times. Please be advised that animals may scratch or bite. Due to unforeseen animal health or staffing issues, Curragh's Wildlife Park cannot guarantee that all animals and exhibits will be available.

Hands should be washed thoroughly after contact with the animals.

*Please note that nuts are frequently used as part of our animal's diets.

Suitable clothing should be worn - we recommend trousers and long sleeved top - to reduce likelihood of any scratch. Sturdy shoes, please do not wear sandals.

Please do not wear clothes or shoes that have been worn to tend to wildfowl or other birds. This is a precautionary measure to prevent the spread of bird flu.